



**Little Rock** (501) 753-7165  
2924 Pike Ave North Little Rock, AR 72114

**Springfield** (417) 204-5511  
PO Box 5062 Springfield, MO 65801

### **What to Expect:**

Our main efforts are focused on controlling the pest problems in and around your home and establishing an insect barrier guarding against future pests. For this reason, we use products that kill insects residually, rather than on contact. This allows us to address the source of pest problems. While certain insect populations, initially, may take several applications to control, this method remains the safest, most effective, and environmentally friendly way to control pest problems.

### **Initial Service:**

Following the initial treatment, it is common for customers to see an increased amount of insect activity. Our pest control service is specifically designed to disrupt normal insect activity, thus pest behavior may be temporarily more noticeable. The insects that you do see are helping to traffic our products to hard-to reach nesting sites and other areas sheltering insects. This increase in activity may last 10-14 days, depending on the insect colony size.

### **Regular Services:**

Regular treatments begin the month after your initial service. This is very important in order to break the life cycle of those pests in and around your home. As seasons change, your home will be exposed to different types of pests. Our regular services maintain a protective barrier preventing re-infestation in and around your home. Regular visits are essential to the success of any pest control program. These services are typically limited to the exterior of the home. Should it become necessary to have the interior of your home treated, please contact us.

**Service Guarantee** Our highest priority is to provide every customer with an honest and reliable service. If at any time you feel unsatisfied or need additional service, please call our office to allow us to serve you and return to your home at your convenience free of charge! In addition, as part of the Midwest family, you will have access to free inside treatments for as long as you remain an active Midwest customer!

### **Wet Weather Methods**

A common question people ask is how effective our products are in the rain. Our technicians are trained on which products to use in different climates and weather. There are some products that are enhanced by moisture, which make the treatment more effective. Our technicians will generally treat with a liquid product by the home's foundation and on the base of the windows. They will also use this treatment for the eaves of the house and entry ways. Water enhanced granule will be spread out from the foundation into the yard to create a barrier around the home. This treatment method is extremely effective and very important in preventing future infestations. Some people see an increase in insect activity just after it rains. This is usually because rain disturbs insect dwellings and the reproductive cycles of the pests near your home. It is important to have already applied the treatment in order to minimize invading pests. If, for any reason, you feel that you are experiencing abnormal amounts of insect activity during wet periods, please inform us- we are more than happy to return and retreat your home free of charge.

### **Cold Weather Methods**

The colder temperature in the winter compels pests that normally dwell outside your home to seek refuge inside. Because of this, the fall and winter months are considered rodent season. While your garage and attic are generally too hot for mice and rats to dwell in during the summer months, they become the primary areas where rodents are found in the winter. Ants, spiders, earwigs and other pests can become an increasing problem inside your home during the winter as well. Our winter method of treating for these common pests is extremely effective. We focus our treatment in areas closer to the home where pests are reproducing and nesting. In addition to a barrier which we maintain around your home, we have an injection system that consists of tools which inject treatment into the cracks and weep holes near the home's foundation. Many specialists believe that the winter treatment is the most important because as the weather begins to warm and pests become more and more active, with the treatment in place, the pests will come into contact with the products as they emerge from their nesting areas before they have a chance to multiply and dwell inside your home. By choosing a year-round treatment schedule, you will enjoy the benefits that hundreds of our customers who are already part of the Midwest family already enjoy.

### **Termite & Bed Bug Services**

Termite and bed bug services, including Letters of Clearance for the sale of homes, are not covered under General Pest Service Plans and will need to be quoted and priced separately. Please schedule with the office to have a technician give you a quote on this service.

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